



## OUR REPUTATION

SINCE 1992 FERRIS CONSULTING HAS BEEN PROVIDING OUTSTANDING TECHNOLOGY SUPPORT SERVICES. WE'VE DESIGNED, IMPLEMENTED, AND SUPPORTED HUNDREDS OF COMPUTER NETWORKS FOR SMALL AND MID-SIZED COMPANIES IN THE NEW YORK METROPOLITAN AREA. OUR SUPPORT STAFF OF INDUSTRY CERTIFIED INDIVIDUALS ARE AVAILABLE TO YOU 24/7/365. OUR GOAL IS TO EXCEED YOUR EXPECTATIONS WITH EXCEPTIONAL HANDS-ON CUSTOMER CARE AND RELIABLE TECHNICAL SERVICE.



11 Broadway, 4th Floor | New York, NY 10004

TOTAL IT SOLUTIONS

*Hands-on Technical  
Support for Today's  
Business Challenges*



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CONSULTING**  
TECHNOLOGY SOLUTIONS

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DESIGN | SUPPORT | IMPLEMENT | REPAIR

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*When it was time to upgrade our servers and desktops, we spoke with several IT outsourcing companies. Ferris Consulting's knowledge, attention to detail and professionalism captured our attention quickly and they've been providing us with the same level of service since day one.*

D.V., EXECUTIVE SEARCH FIRM

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## OUR PROCESS

We pride ourselves on our ability to evaluate a client's existing network infrastructure and propose alternative solutions to ensure maximum uptime without interruptions. Our Total Support approach means you can stop worrying about your computer system. We get the job done right the first time.

## ON-SITE IT AND INFRASTRUCTURE SUPPORT

- Are you a start-up company in need of a network server and desktop computers?
- Do you have a reliable data backup/disaster recovery program in place?
- Do you have a service contract to ensure help is available 24/7/365?
- Is your computer network secure from outside threats?
- Are you relocating your office and need to disconnect and reconnect your systems?

With our on-site system support, you can rely on our highly trained technical specialists to support your office environment. Whether you need to resolve a small issue or redesign your network, we're ready to assist you.

We also provide extensive systems integration services including:

- Desktop Standardizations
- Network Designs and Installations
- Data Cable and Wiring
- Remote Access (VPN)

### OUR IT SERVICES HAVE BEEN UTILIZED BY THE FOLLOWING INDUSTRIES:

Law Firms  
Financial Services  
Non-Profit Organizations  
Media/Entertainment  
Insurance  
Real Estate  
Apparel  
Medical  
Executive Recruiters  
Communications  
Marketing/Advertising

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*Our computer systems are crucial and downtime can result in major revenue losses. Ferris Consulting's expertise and level of service would be considered well above industry standards and we look forward to many more years of service.*

B.P., FINANCIAL ADVISOR

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## GUARANTEED 4-HOUR CRITICAL RESPONSE TIME

Our guaranteed response time service contract ensures that a technician will respond to your systems emergencies quickly, and usually in less than two hours, but guaranteed in four.

## OUR PROJECT TEAMS

We place primary importance on management and control of both large and small integration projects. For large projects, our management teams are headed by a dedicated project manager and include a technical manager, project coordinator, logistics coordinator and a contract administrator. As a project team, we ensure all tasks are performed under strict quality assurance guidelines as well as on time and within budget.

## INITIAL CONSULTATIONS

During your initial consultation, we will listen, discuss, and evaluate how to resolve your current IT issues from an overall business and technology perspective. From there, we can develop and implement customized solutions to help you achieve your objectives so that you can quickly get back to running your business.

*Contact us today to get the most from your technology investments.*



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